fienza

CARE GUIDE

Silica Free Stone Tops

Our silica free* stone tops are available in various sizes and styles with a luxurious polished finish. All stone tops are 20mm thick and are highly resistant to scratches, chips, and dents. Unlike marble or granite tops, the non-porous surface ensures that they are highly resistant to stains. Our specially formulated silica free* material ensures optimum safety and peace of mind.

*Defined as containing less than 1% crystalline silica.



CHECK GOODS THOROUGHLY BEFORE

Check goods thoroughly for any damage or faults upon receipt. Installation of received goods that are damaged, warped or faulty will void warranty. This product must be stored away from moisture and direct sunlight on a horizontal flat surface.



INSTALLATION CONSIDERATIONS



Avoid Direct Sunlight

Protect your products by keeping them away from harsh sunlight, which may cause damages like discolouration and cracks. If this is not possible, reduce the amount of light by using window shades, drapes or blinds.



Not Suitable for Outdoor Use

Our stone top products are best for indoor installation as harsh outdoor lighting may cause damages that will void your warranty.

CLEANING & CARE



Clean with sponge and warm water Best for everyday cleaning. Avoid using sponges with aluminium oxide to prevent dulling the finish.

Sanitize with alcohol

Preferably a 70% isopropyl rubbing alcohol solution. A disinfectant spray may also be a good alternative.



Use a PH neutral cleaner for stubborn clean-ups

An ordinary dishwashing detergent may also be a good alternative for greasy stains. Avoid products with very high or very low PH such as drain cleaners, paint strippers, acetone, products with Hydrofluoric acid, Ammonia, Methylene chloride, Trichloroethylene.

Use no-bleach products for persistent staining

Apply the non-bleach product on a wetted sponge or dishcloth and apply to the countertop surface.



Use a trivet or hot pad when using any heat generating device

Fienza stone tops are scorch resistance and under normal conditions are not affected. However, it's better to use trivet or hot pad to prevent your countertop from cracking.